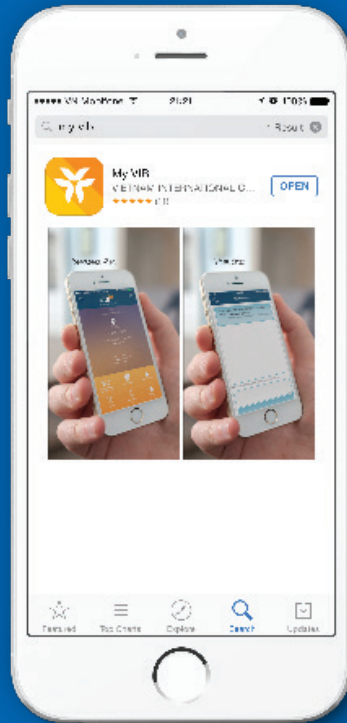




USER GUIDE REGISTER MYVIB SMART OTP

If you have already had VIB account, but have not installed MyVIB app, please follow below steps

If you installed MyVIB app, please follow User guide - Register MyVIB Smart OTP as below:

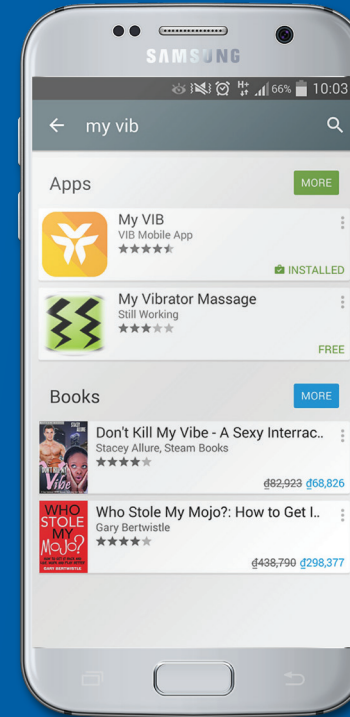


Download and Install

(iOS: <http://bit.ly/iOSMyVIB>)

For smartphones using IOS 7.0 above

1. Install on App Store.
2. Search the key word "MyVIB".
3. Download and install.
4. Allow "MyVIB" to access your location to search ATMs/VIB branches.
5. Select language.



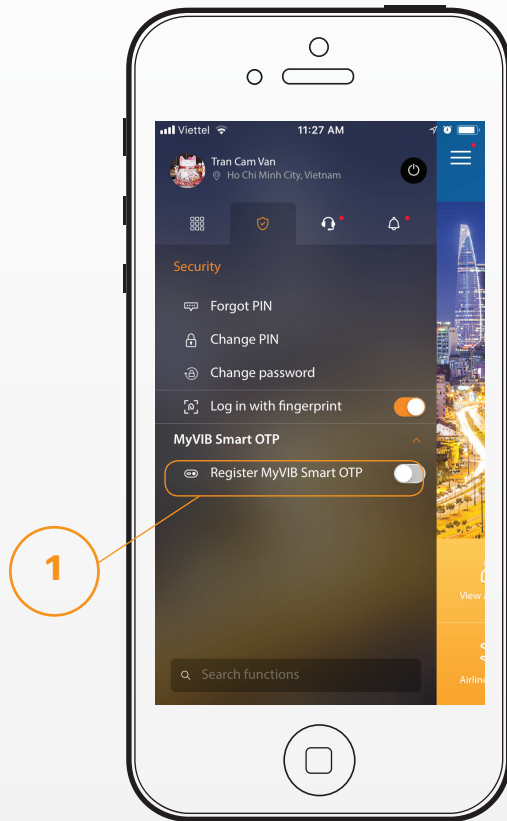
Download and Install

(Android: <http://bit.ly/AndroidMyVIB>)

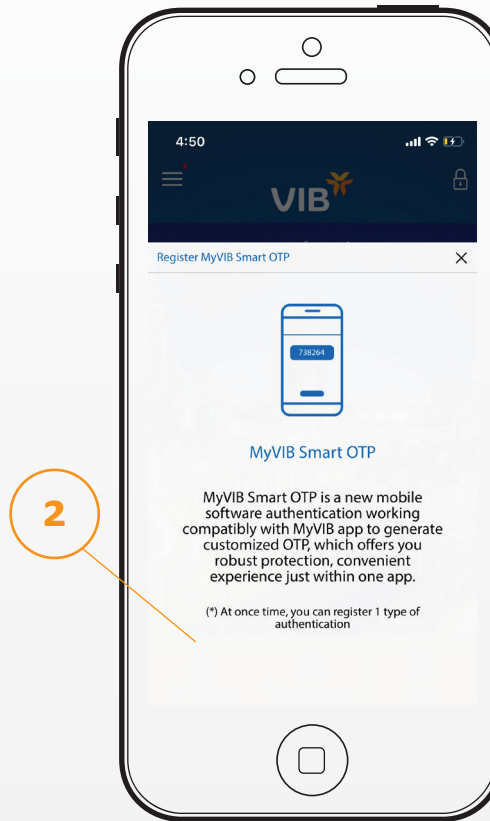
For smartphones using Android 4.0.2 above

1. Install on Play Store.
2. Search the key word "MyVIB".
3. Download and install.
4. Allow "MyVIB" to access your location to search ATMs/VIB branches.
5. Select language.

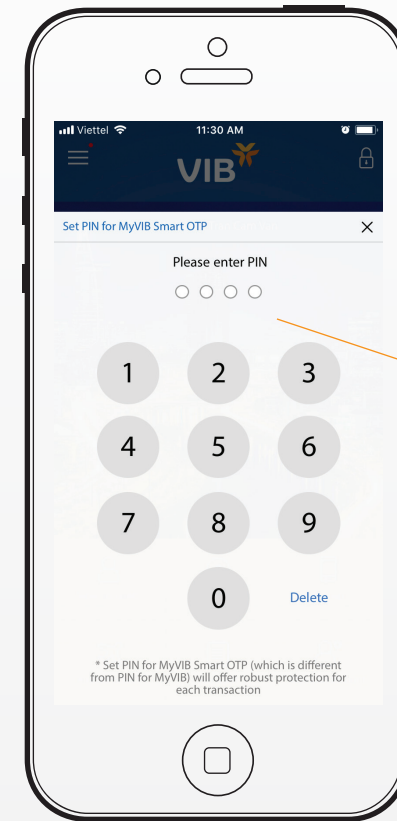
Register MyVIB Smart OTP



Step 1: Left menu > Security tab > Select Register MyVIB Smart OTP

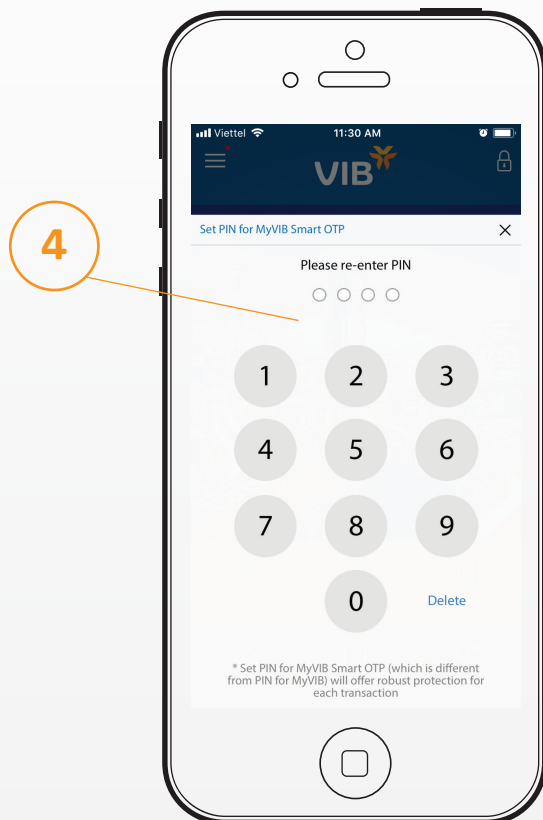


Step 2: View introduction about MyVIB Smart OTP and choose Register

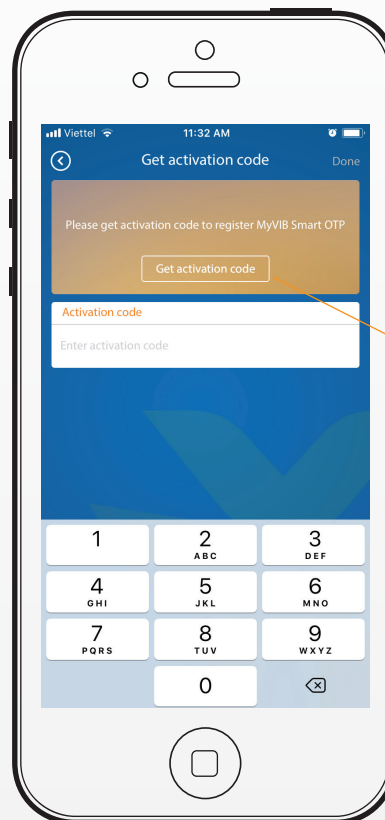


Step 3: Create PIN for MyVIB Smart OTP

Register MyVIB Smart OTP

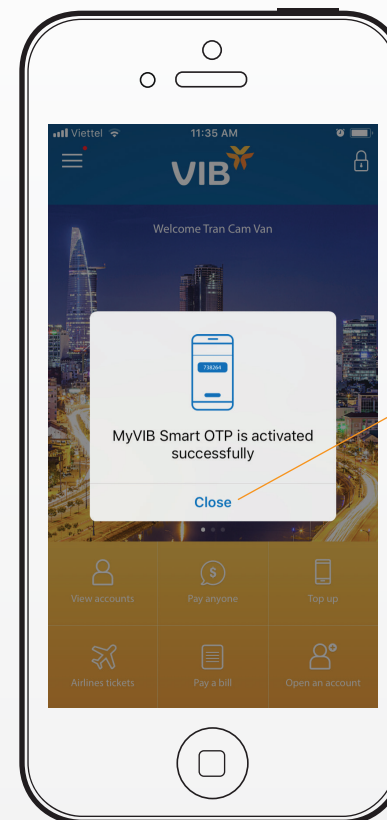


Step 4: Re-enter PIN for MyVIB Smart OTP



Step 5: Get activation code when choosing Get activation code

*Activation code will be sent to mobile number registered via SMS



Step 6: Get the successful activation message



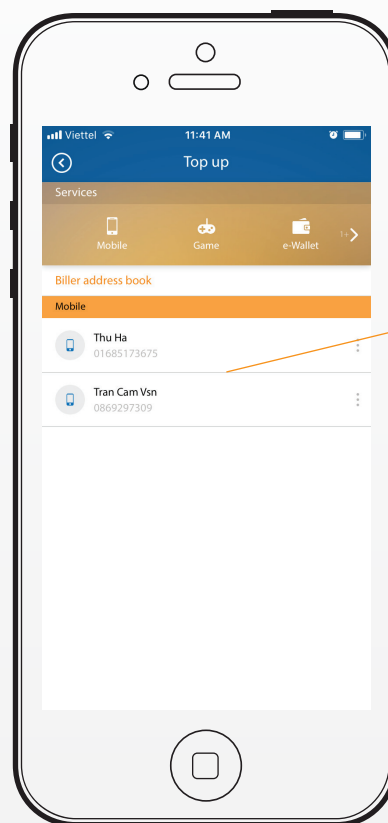
USER GUIDE

USE MYVIB SMART OTP TO PROCESS TRANSACTIONS

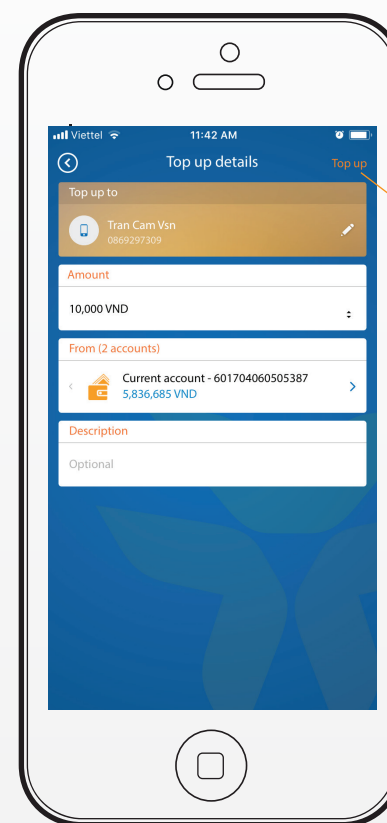
MyVIB Smart OTP to process transactions



Step 1: Log on MyVIB and select **Top-up**

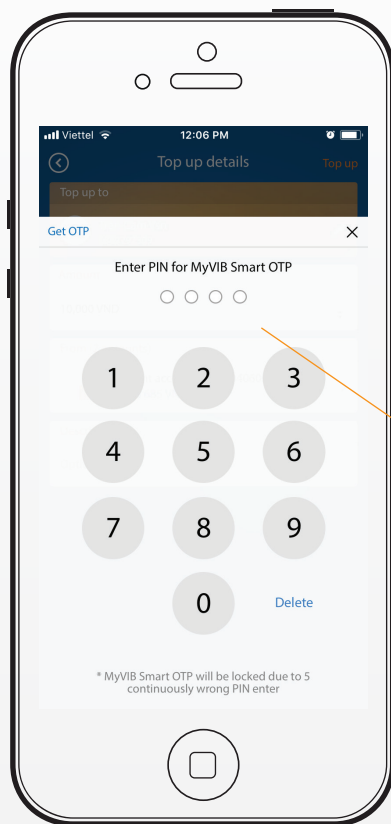


Step 2: Enter mobile number or select a recipient from the beneficial list (if any)

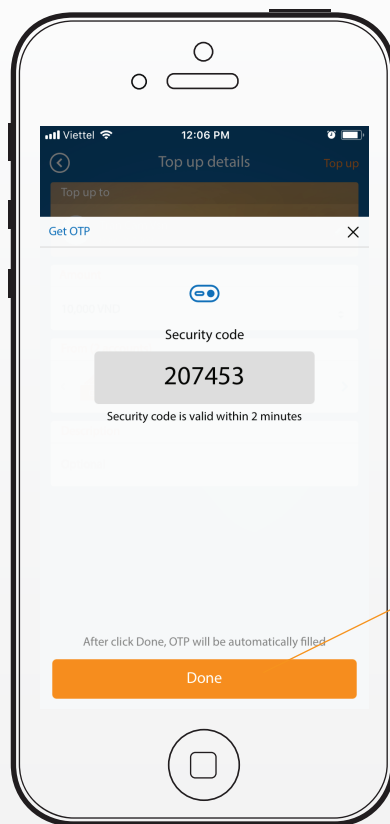


Step 3: Select **Amount** and choose **Top up** (at the right top corner)

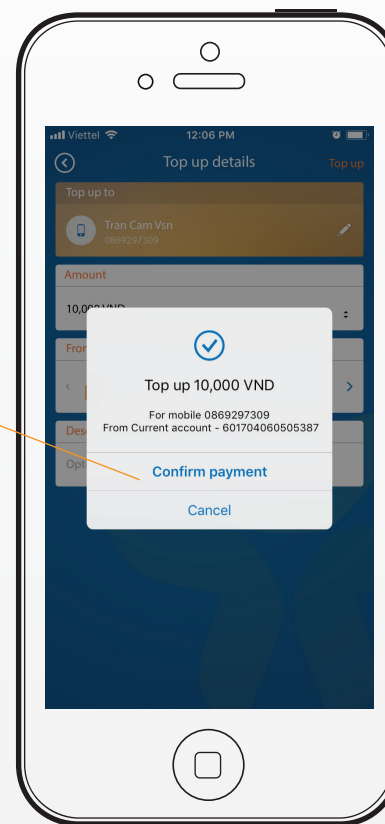
MyVIB Smart OTP to process transactions



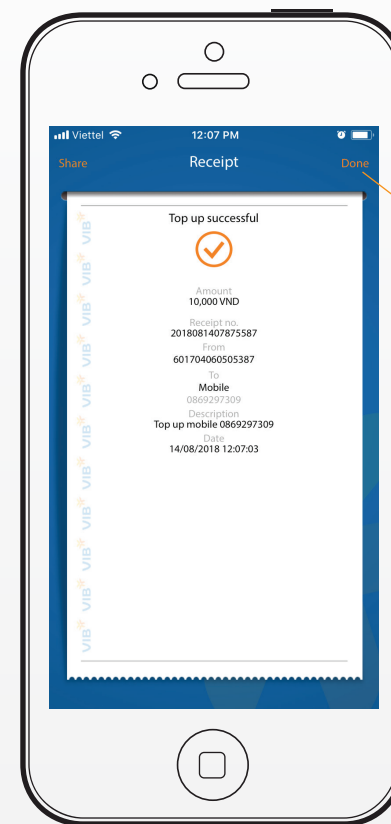
Step 4: Enter PIN for MyVIB Smart OTP



Step 5: Click Done



Step 6: Check transaction information and Confirm payment



Step 7: Receive the successful notification



USER GUIDE
MYVIB SMART OTP
TO TOP UP ON INTERNET BANKING/
OTHER DEVICES

MyVIB Smart OTP to top up on Internet Banking/other devices

VIB.com.vn

VIB
Ngân hàng Quốc Tế

My Home Manage cards Accounts **Transfer & Topup** Manage transaction Payment Account Opening Others

Topup Domestic transfer International transfer Domestic bulk transfer My Address Book

Welcome TRAN CAM VAN

Top up

Service

* You have 48,700,000 VND remaining from your daily transfer limit of 50,000,000 VND

1 Top up information

☒ Account address book

☐ Mobile number

Customer name

☐ Save to account address book

Step 1: Log in Internet Banking and select Transfer & Top up

VIB.com.vn

VIB
Ngân hàng Quốc Tế

My Home Manage cards Accounts **Transfer & Topup** Manage transaction Payment Account Opening Others

Topup Domestic transfer International transfer Domestic bulk transfer My Address Book

Welcome TRAN CAM VAN

Top up

Service

* You have 49,990,000 VND remaining from your daily transfer limit of 50,000,000 VND

Top up details

Top up to Tran Cam Van - 096297309

From Account

Amount

Description

0/120 character limit

Step 2: Enter top up information or select from the beneficial list

VIB.com.vn

VIB
Ngân hàng Quốc Tế

My Home Manage cards Accounts **Transfer & Topup** Manage transaction Payment Account Opening Others

Topup Domestic transfer International transfer Domestic bulk transfer My Address Book

Welcome TRAN CAM VAN

Top up > Confirm Information

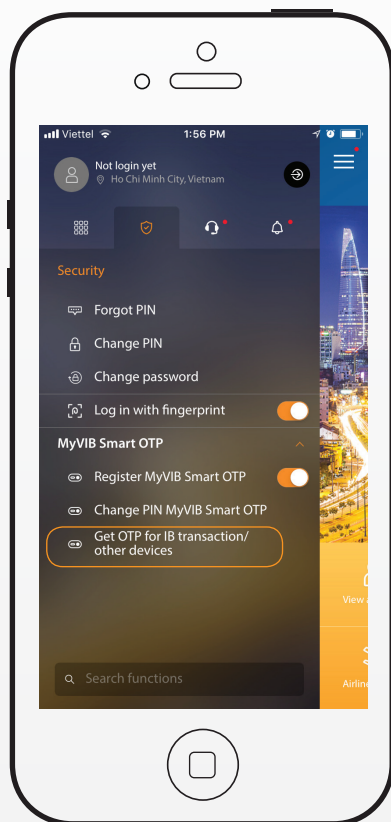
Please check information below and click Top up to proceed

Service	Top up mobile - Viettel
Mobile number	096297309
Customer name	Tran Cam Van
From Account	601704060505387 - TRAN CAM VAN - VND
Current available balance	5,056,695 VND
Amount	10,000 VND
Transaction fee	0 VND
Total amount	10,000 VND
New available balance	5,056,695 VND
Description	TRAN CAM VAN top up for mobile 096297309
When	Tuesday, 14-Aug-2018 13:44

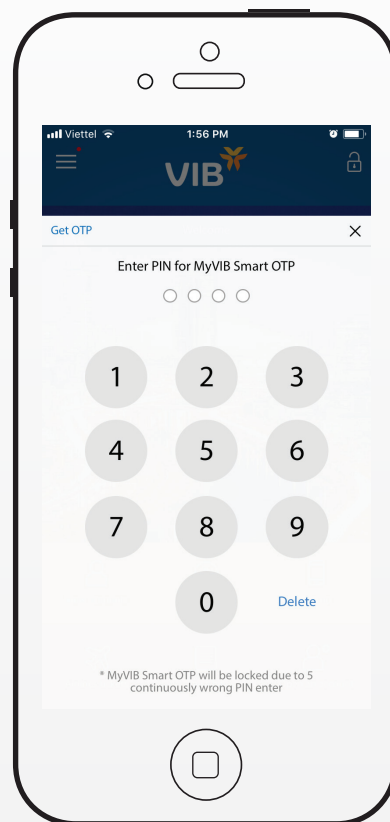
[< Back](#) [Top up >](#)

Step 3: Confirm information and select Top up

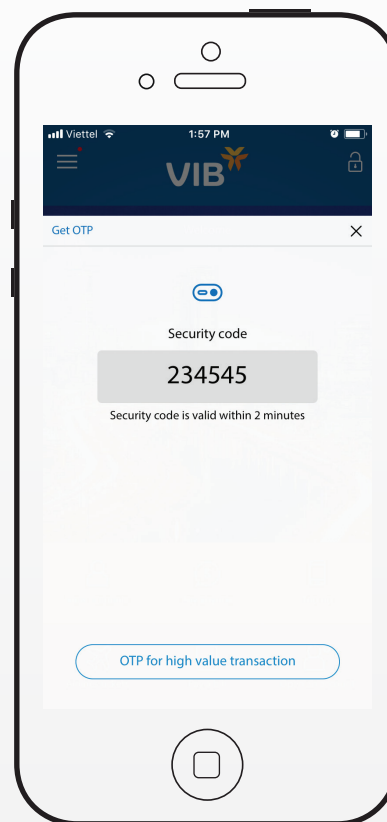
MyVIB Smart OTP to top up on Internet Banking/other devices



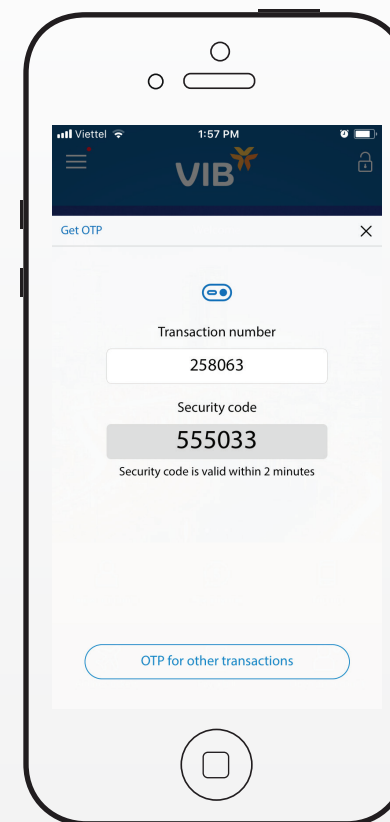
Step 4: Open MyVIB app and select **Get OTP for IB transaction & other devices**



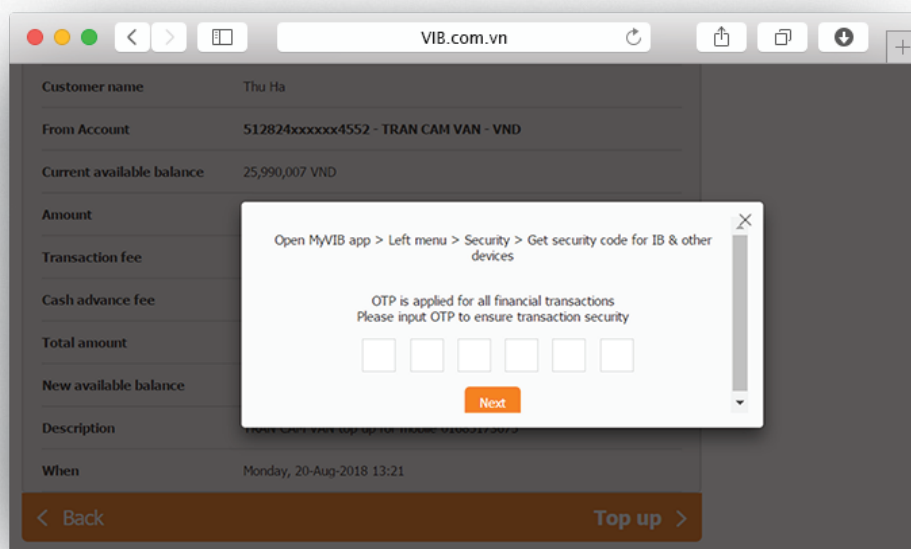
Step 5: Enter PIN for MyVIB Smart OTP



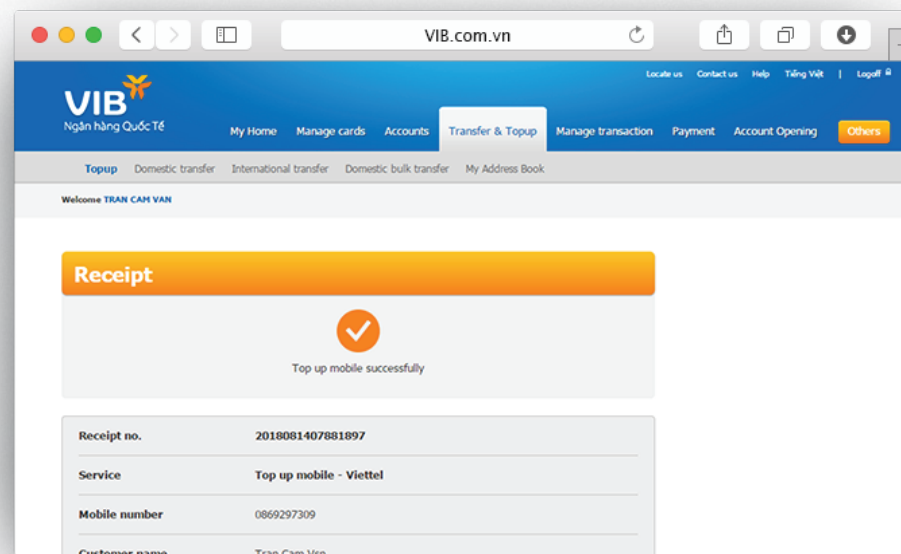
Step 6: OTP for the transaction in case of entering transaction code, please select **OTP for high value transaction**



MyVIB Smart OTP to top up on Internet Banking/other devices



Step 7: Enter OTP on Internet Banking



Step 8: Show the successful notification